

Post-Purchase Survey Template

1. Overall, I am very satisfied with the service I received from _____.

- ☐ Strongly Disagree
- ☐ Disagree
- ☐ Neither Agree nor Disagree
- ☐ Agree
- ☐ Strongly Agree

Please Explain:

2. Overall, I am very satisfied with the quality of [product].

- ☐ Strongly Disagree
- ☐ Disagree
- ☐ Neither Agree nor Disagree
- ☐ Agree
- ☐ Strongly Agree

Please Explain:

3. Overall, I am satisfied with the customer service I received from [company].

- ☐ Strongly Disagree
- ☐ Disagree
- ☐ Neither Agree nor Disagree
- ☐ Agree
- ☐ Strongly Agree

Please Explain: